

# Together, we are St Michael's Hospice

## Our Purpose

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We believe everyone should have access to care that enables them, and those close to them, to live and die well.

## Our Mission

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Working alongside our community, our mission is to ensure that adults in Herefordshire and the surrounding areas, benefit from palliative and end-of-life care when needed. This includes supporting loved ones throughout bereavement and beyond.

## Our Values

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*“What matters to you is what’s important to us”*

To ensure we deliver upon this every day, we empower people to work collaboratively to reach the **best possible decisions**, realise them in the **best possible way** and at the **best possible time**.

### We value:

- knowledge, judgment, and kindness in reaching the best possible decisions,
- courage, integrity, and passion in realising those decisions in the best possible way, and
- honesty, empathy, and determination in doing so at the best possible time.

Living our values influences **the way we behave**. The way we behave informs **the way we do things**. The way we do things is **the St Michael's way**.



**St Michael's  
Hospice**